

## Executive Committee Meeting Notes

**Date:** January 9, 2020  
**Time:** 10:00am - 11:00am  
**Location:** City Hall, Room 5214

### Committee Members in Attendance

- Jaycob Bytel, Deputy Chief of Staff, Office of the Mayor, City of Sacramento
- Emily Halcon, Homeless Services Manager, City of Sacramento
- Chris Conlin, Assistant City Manager, City of Sacramento
- Bridget Dean, Social Service Administrator, Sacramento Police Department
- Chad Augustin, Deputy Fire Chief, Sacramento Fire Department

### Pathways Support Team in Attendance

- Anira Khlok, Office of Homeless Services, City of Sacramento
- Maria Dooley, Office of Homeless Services, City of Sacramento
- Lisa Chan-Sawin, Transform Health
- Ron Spingarn, Transform Health
- Gretchen Schroeder, Transform Health
- Alexis Sabor, Transform Health

### Exec Committee Business

1. Action Item: Approve 11/7/19 Meeting Minutes
  - Emily: Bypass because we are not at quorum.

### Program Updates (please refer to meeting handout)

1. Info Item: Dashboard
  - Lisa: Please look at attachment number two. We are not yet at 1,000 enrollees as we have had some deaths and disenrollments. We have housed 508 people! Our numbers remain consistent with past dashboards in terms of top referral sources and health plan assignments. We continue to skew towards aging populations.
  - Gretchen: We were at 444 in October so our housing numbers are really on the rise.
  - Chad: What was the change? This is great improvement.
  - Gretchen: I think our housing partners have just really figured out how to place our enrollees successfully. Our housing partners collaborate often and work really hard to find the most successful placement for each enrollee.
  - Jaycob: And this is without the extra government money?
  - Gretchen: Correct, this is all through collaboration and utilizing the resources we have.
  - Emily: When the \$3 million starts we hope to see this increase even more.
  - Jaycob: Will you be presenting on outcomes when you go to council for the \$3 million?

- Emily: We spoke about doing a general update in the meeting, but I am still figuring out the logistics of that.
  - Jaycob: Depends on the agenda. I vote you do the general program update as an info item, followed by a discussion focused on the contracts.
  - Emily: We are really hopeful the \$3 million will increase our housing numbers even more
2. Info Item: DHCS Data Collection – New Approach
- Lisa: Many may recall that last year we contested our data outcomes with the State. From that process, we were instructed to review our data collection methodology. The State found errors in their process too, but they asked us to expand our data collection process so we collect disaggregated, client level data. We now have a new data process where we will be working with Sacramento Covered (as the data management entity as a means to support collection of disaggregated, client level data. Prior to now, we only collected aggregate numbers from reporting partners. We will now have disaggregated data on hand which will allow us to be more flexible with future State requests.
3. Info Item: New Transportation Benefit for Housing Services
- Lisa: A huge pain point for providers, especially housing, is transportation. We had left over incentive funds (about \$190,000) and we want to use it to pay for housing transportation. Before this, only hubs had access to transportation through the health plans and it was not flexible or timely enough for our population. Also, not all plans pay for non-health transport. We are hoping these funds will reduce this burden.
  - Jaycob: How is this operationalized?
  - Gretchen: We will be using the City Lyft account. Our partners already use Lyft so it made sense to continue using Lyft.
  - Emily: This is an experiment because this is a pain point for almost all housing programs. We may find that we want to do this in all City-run programs.
  - Jaycob: You should highlight this for council.
  - Chad: This is so great and exciting. The data will be great to see.
  - Lisa: Please let us know what metrics you are interested in as we get data.
  - Chris: It would be great to see “in lieu of this, would you have called 911?” That would be huge to know. If this is cheaper than emergency, that may be an impactful lesson learned.
  - Chad: Fire is incredibly interested in this data point.
  - Emily: Having this benefit will dramatically increase housing placements because our providers will be able to get folks to housing-based appointments. Moving is a big piece of this. We will think through adding transportation data to our dashboard.
4. Info Item: County WPC Funds
- Emily: Sacramento County received WPC funds for not being a WPC county. The State is hoping to incentivize non-WPC counties to build WPC-like infrastructure. Sacramento received just over \$2.6 million. The DHHS Director is responsible for this money and will be running WPC-like services, with more flexibility. We had a meeting with him and they plan to use a large portion of the funds for criminal justice populations. But, they would also like to use a portion to coordinate WPC transitions with Pathways. We gave them our recommendations – starting December 31<sup>st</sup>, to use the funds to support folks who are newly housed or newly enrolled so they can get housing-related services through the County. HHP will likely be the clinical

transition so having housing support would be great. They hope to see the money in March. The Director asked for some data to prove the efficacy of WPC.

- Bridget: I am on the criminal justice committee and they said they were putting a majority of the money towards justice involved populations.
- Emily: So that could allow us some housing slots.
- Bridget: I will keep you updated on what I learn in future meetings. They are doing a community meeting about this money so you should tell your enrollees/partners about them.
- Emily: They're doing a community meeting about how to use the money?
- Bridget: Yes, they are doing a large stakeholder engagement effort.
- Emily: Great thank you. More to come on that.

## Discussion Items:

### 1. ICP+ Update

- a. Emily: As you all know, we have wanted to expand ICP+ capacity in Sacramento by 16-20 beds with Pathways funds. WSH has had siting challenges, which is why they aren't live. They thought they had a downtown location, but that fell through. They are back on board with the Salvation Army and WSH indicated they have commitment from Salvation Army. However, outside of WPC, the City is working with SHRA to fund beds at Salvation Army and there are more requirements expected of SHRA on the City end. My fear is WSH wants more than Salvation Army has available and we don't want to displace people for these beds. Timing is such that we have a contract with WSH that expired in June so we may need to go back to council. But we want your guidance on how to proceed. I need a decision this week.
- b. We will move forward, but if we shouldn't we need to know by next week.

### 2. Medi-Cal Healthier California for All and Health Homes Update

- a. Lisa: This used to be CalAIM. This is the initiative to redesign Medi-Cal. It has significant ramifications for our population due to expanding services. Enhanced Case Management (ECM) benefits and In Lieu of Services (ILOS) will be replacing all WPC, Health Homes and Targeted Case Management programs. We are tracking this closely because we need to know how to support our enrollees before this program really kicks off. Some plans are moving forward with Health Homes and some are not. We don't know what is going to happen. In Lieu of Services are services plans can offer in lieu of some of the more expensive mandated services. Each plan is choosing the services they want. There are thirteen total services being considered and plans can choose all, some or none. This impacts our county in a big way because we have five plans to work with. They are doing a stakeholder engagement process now, but this leaves great uncertainty for Pathways. Last we met, we decided to roll folks into Health Homes at the end of WPC. The future of that is unclear now that Health Homes is ending earlier than anticipated.
- b. Emily: We spoke with some plans (Molina and Anthem) and they are both continuing with Health Homes and then transitioning those folks into ECM later. I am unsure about Health Net and Aetna. The challenge is that, because the services are optional, our enrollees won't have equitable access to services and this impacts continuity of care.
- c. Lisa: One of our hubs is not in Health Homes and we have Fee For Service enrollees who are not Health Homes eligible. This being said, our transition plan needs to be adjusted and we will need to follow up with you all on how we adjust from here as we learn more. This is a big change for health plans because a lot more will be expected of them and how they operate. Rate setting for plans will be regional by 2023, phasing out county by county. This could mean

new partners, made more complicated by the health plan re-bid this summer. The plans are responsible for creating a transition plan for WPC and Health Homes by July 1<sup>st</sup>. They are in disarray and a lot is expected of them. We expect to work with them closely on this over the next few months. This is creating challenges as we are in a shifting landscape and plans are already so conservative. We will need to work closely with clinic partners for transitions as well.

- d. Emily: For the City, we are not doing anything on this. We probably need to discuss how to share lessons learned without being too involved. Passive participation is what I am aiming for.
- e. Chris: I think that is appropriate.
- f. Chad: I heard the County is starting a homelessness initiative with all cities. Is that happening?
- g. Emily: Yes, we will be there but the members are elected officials. Run by Sacramento Steps Forward. This is overall good because they see the value in the work we have been doing.
- h. Lisa: The California For All has workgroups and Jodi of Sacramento Covered is elevating our pilot interests in that meeting. We also have representation on the advisory board.

### 3. Pathways PY5 Budget Forecast

- a. Gretchen: We are in a good place. Based on my new projections, our IGT gaps are incredibly low compared to previous gaps. We have a large gap at the end, but Leyne is considering options for the last IGT gap. So overall, we are in a really comfortable place. One of the big caveats is the Kaiser grant that we have not heard about yet.
- b. Anira: We also projected few donations so we should get one or two more than expected and that will help greatly.

### 4. 2020 Service Agreements

- a. Emily: We received direction to stay the course until the end of June. Are we on track for this still?
- b. Chris: Yes, I say so.
- c. Emily: Great, we will continue with that direction. We are seeking an extension in mid-March to extend current contacts for the remaining nine months of the program.

### 5. MIH

- a. Chad: Launching soon! Still struggling with City legal, but we are getting close.

### 6. Shelters

- a. Emily: Scattered site launched! We are prioritizing acute Pathways enrollees.