

Executive Committee Meeting Notes

Date: April 18, 2019
Time: 10:00am - 11:00am
Location: City Hall, Room 5214

Committee Members in Attendance

- Jaycob Bytel, Deputy Chief of Staff, Office of the Mayor
- Chris Conlin, Assistant City Manager, Office of the City Manager
- Emily Halcon, Homeless Services Coordinator, Office of the City Manager
- Leyne Milstein, Assistant City Manager, Office of the City Manager
- Sergeant William Wann, Impact Team, Sacramento Police Department

Support Team in Attendance

- Anira Khlok, Program Analyst, Office of the City Manager
- Lisa Chan Sawin, Transform Health
- Gretchen Schroeder, Transform Health
- Kristine Gual, Transform Health
- Margaux McFetridge, Transform Health

Executive Committee Business

- Action Item: Approve 2/7/19 Meeting Minutes
 - Leyne Milstein moved to approve the minutes, Emily Halcon seconded the motion, all approved.

Program Updates

- Info Item: Dashboard (Lisa Chan Sawin)
 - Balanced mix of referrals
 - Housing numbers are up
 - Plan assignment is similar
 - Over 60,000 total services
- Info Item: DHCS Reporting Update (Lisa Chan Sawin)
 - Hospitalization metrics
 - Program data is showing increases as opposed to decreases

- Finding that our enrollees are higher acuity, patients that we are serving are the sickest of the sick and forgone care for so long that when we do see them and get them in and get back to baseline.
 - Emily Halcon: We are trying to understand the data reported to the state, the state's calculated rates, and we are working on funding an evaluation
 - Lisa Chan Sawin: There are differences in the data collected between the state and the program. Bottom line, this population is sicker than originally anticipated. Housing outcomes are strong and the state asked to speak about our housing outcomes.
- Info Item: Communications/Media Update (Margaux McFetridge)
 - Health Affairs green lit an in-depth article on Pathways. The reporter will be interviewing City leadership, as well as Pathways service providers, current clients, and graduates in May. Deadline for the piece is June and it's anticipated to be published in October.
 - Emily Halcon: KVIE is also doing a feature on homelessness and will feature Pathways.
- Action Item: Approval of 2019 Incentive Approach (Gretchen Schroeder)
 - Committee discussed recommended approach, including new triggers for participation in special projects to address barriers identified by partners, particularly with specialty care. This is an issue that is bigger than our program and impacts the entire Medi-Cal population. Incentive funding approach will maximize dollars for Fire and Police participation. Overall, per the DHCS budget, incentive amounts are declining overall.
 - Emily Halcon moved the motion to approve the 2019 incentive approach, Leyne Milstein seconded the motion, and all approved.
- Info Item: RFQ Provider Contracts Update (Gretchen Schroeder)
 - City released an RFQ and had proposals come back for three categories of service provision. After being selected as a housing provider, A Senior Connection chose not to move forward. They are a smaller provider and it was onerous to meet City contracting requirements
 - Sacramento Covered selected as a Virtual Hub awarded with an anticipated start date of July 1st.
 - One Community Health will launch May 1st as a Physical Hub with capacity to serve 125 individuals. Sacramento Covered had also applied as a Physical Hub, due to their partnership with the County clinic, but it was decided that it would be more streamlined to award a single Virtual Hub contract that would also encompass this partnership.
 - The County is now a true partner, through a partnership with Sacramento Covered and the County clinic on Stockton Blvd. Reflective of the commitment of Dr. Beilenson.
 - Program wants to continue a partnership with A Senior Connection and continue to work with them in some capacity. There may be an opportunity for them to sub-contract under Sacramento Covered. They are working with the City right now to house people in the shelter.
 - Emily Halcon: Sacramento Covered applied to be a housing provider but did not meet the standards. To fill the housing provider gap, the City is moving forward in selecting Sacramento Covered as a housing entity. Had a conversation with them about what it means to be a housing provider.

- They have housed a lot of people through back channels, but it is challenging because we ultimately want to improve the system. We lack a robust ability to house people outside of the subsidized housing. They have committed to doing this, though it's not in their wheelhouse. Have reached out to Brilliant Corners. Having a provider coming from the outside could be a real benefit to community.
- Action Item: Approval of Sacramento Covered as a Housing Provider
 - Leyne Milstein moved to approve Sacramento Covered as a housing provider, Chris Conlin seconded the motion, all approved.
 - Note: Timeline for contract to City Council to end of June.
- Info Item: ICP + Status Update (Gretchen Schroeder)
 - ICP + is moving forward — WSH has space secured for 20 beds. City did not spend down all of the money in the budget for this item so there will still be money available.
 - Program Office has been doing a lot of care coordination planning with the providers – Hubs will be able to refer into ICP +.
 - Emily Halcon: When these beds come online they should be considered a part of the City's broader sheltering strategy. WSH has purchased a building where they will site these beds permanently. My understanding is that they have to get a conditional use permit for the building and are still in the planning process.
 - In the interim, they are renting space with The Salvation Army. They should launch this summer.
 - Launch date could be as soon as June. WSH has been trying to move this forward.
 - Lisa Chan Sawin: These are shelter beds that have a health component. Clients need wound care. This also impacts Fire and Police – these are the folks that end up in the hospital.
 - Sergeant Wann: So they get services while they are in the beds?
 - Lisa Chan Sawin: Yes, that is a really good point. We want to make sure that they get into housing and make this a pipeline. Since Pathways is funding this, we can pair the housing services with the respite beds.
- Info Item: Hospital Alerting Pilot —UCD Hosting Option Update (Lisa Chan Sawin & Kristine Gual)
 - The City Included in its WPC application to the state a commitment to build shared infrastructure. Alerts improve our ability for care planning and care transitions back into the community and there is existing infrastructure with the hospitals that we can tap into. When someone hits the hospital, care teams would receive an alert and be able to coordinate with discharge social workers. City may want to integrate this with MIH — need to have conversation with Fire.
 - Chris Conlin: I think that would be useful.
 - Emily Halcon: In terms of psychiatric hospital alerts, the County behavioral health hospitals could be Phase 2 and the private hospitals could be Phase 3.
 - Lisa Chan Sawin: We want to test the use case with a small group and then build it out, so that's a design question that we will come back to you. The goal is to build this as true piece of infrastructure and a community resource.
 - Emily Halcon: Let's make sure whatever we build can be used by other, particularly City systems.
 - Lisa Chan Sawin: I don't think there is a huge cost differential.

- Jaycob Bytel: What are anticipated ongoing costs?
- Emily Halcon: Not substantial.
- Chris Conlin: Does City IT know about it? Fire and Police are not separate anymore. They need to know about it if they build something that is firewalled from HIPAA information.
- Leyne Milstein: We actually have PHI, we just don't want to be the "keeper."
- Lisa Chan Sawin: County may also be interested in this infrastructure.
- Info Item: Highlights from SD & IT Cmte Meetings and Learning Session (Gretchen Schroeder)
 - Services providers are excited about alerts and it will help with our outcomes
 - Looked at barriers and documentation from our housing barriers
 - Mobile device best practices – concerns around how Pathways field staff are using cell phones with client information – initiated best practices

City Updates

- Info Item: Health Homes Program Update (Emily Halcon)
 - Health Homes is coming and there are concerns around integration and payment standards. Hospitals have similar concerns. Kelly Bennett is arranging a conversation with the clinics.
 - WSH has reached out and said they want to make sure that this is integrated. We also recently implemented a rate increase with our clinic providers to help with the financial impact. Clinics coming to the City on this was an incredibly good sign. We are meeting with Dr. Beilenson next week.
 - Lisa Chan Sawin: We are happy these meetings are happening. It is really great to have these conversations and follow through with the policy changes. Rate increase definitely helped. HHP bundled all rates together (care coordination and housing), so we are getting closer to rate parity. Some of the clinics are concerned about whether patients can be in both programs.
 - Leyne Milstein: My understanding is that we are still looking for flexibility from the state.
 - Emily Halcon: We want to see where we land first, for example if the clinics agree to not enroll and serve Pathways clients and sign something to that effect.
 - Lisa Chan Sawin: The state suggested we have an MOU with plans and work with the plans – plans would have to push that down to the clinics, may need a small set aside in the budget if there are dual enrollments.