

Executive Committee Notes

Date: May 3, 2018
Time: 10:00am - 11:00am
Location: City Hall, Room 5214

Committee Members in Attendance

- Chad Augustin, Deputy Chief, Sacramento Fire Department
- Jacob Bytel, Deputy Chief of Staff for External Affairs, Office of the Mayor, City of Sacramento
- Kiran Sanghera, Office of the City Manager, City of Sacramento
- Emily Halcon, Project Director and Homeless Services Coordinator, Office of the City Manager, City of Sacramento
- Leyne Milstein, Assistant City Manager, Office of the City Manager, City of Sacramento

Support Team in Attendance

- Lisa Chan-Sawin, Project Lead
- Gretchen Schroeder, Project Manager
- Karen Linkins, Service Delivery Lead
- John Freeman, Service Delivery Consultant
- Alexis Sabor, Project Coordinator

Exec Committee Business

- **Action Item:** Approve 4/5 meeting minutes
 - Proposed change to update Leyne Milstein's title in 4/5/17 minutes.
 - Leyne moves, Emily seconds, all approve
- 1. **Action Item:** Authorizing advancing expenses for housing service providers
 - Pathways allows for funding of housing services. However, program needs a pool of funds for housing service providers to pull from for quick, one-time costs. SSHH needs a mechanism to access funds more quickly. Right now, services are capped at \$3,000 per household.
 - In early engagement, SSHH was a subcontractor under Sacramento Covered who has been responsible for advancing the funds on behalf of the City. SSHH wants the same relationship under the new contract. City discussed the details of establishing a housing fund.
 - Leyne Milstein made a motion that a \$25,000 a month fund be established and replenished when at \$6,000 or below, pending documentation and receipts at the back-end that will be tracked by the Support Team. City and Support Team will revisit after the first month and may choose to raise the amount if they are housing a lot of people at a time. Emily seconded the motion, all approved.

Program Updates

- **Info Item:** Program dashboard numbers
 - Currently have 315 enrollees out of 406 who have been enrolled in total. Do not have percentage of graduations but it is consistent with last time. Hospital/plan referral source is new and it is tracking Dignity, River City Medical Group, and Molina referrals.
 - Health plans are required to have case plans for complex patients. Program has more hospitals and health plans who are more interested in stepping into this roll mostly for ED high utilizers.
 - All targets are on track. The Medi-Cal FFS line is going down which is showing that CHWs is good at switching from FFS to a Medi-Cal Managed Care.
 - We are working with GIS to refine geography. IT Team is figuring out how to geocode and better describe the areas we are working in. Also looking where enrollees are found versus where they receive services. Important to show the community where they are.
 - This is the Early Engagement dashboard and we are developing a new dashboard for Full Launch that will show individual Hub data to build friendly competition and support learning. New dashboard will also have a Shared Care Plan metric.
- **Info Item:** Status on completion of DHCS requirements
 - Completed the DHCS required Annual Narrative Report. Everyone has a report in the packet. Goes through numbers, our program, challenges, etc. We have the full report available as well.
 - State is still reviewing the Pathways invoice and there will be a delay in the IGT payment as a result. They are unable to review invoice by April 30, so once we get notice, we have seven days to get the IGT sent out. Estimated that payment will come in the next two weeks. Report and invoice are on track for approval and we will need to give funding partners a two-day notice of the wire because of the fast turnaround.
- **Info Item:** 4/30 DHCS Learning Collaborative Report-Back
 - A number of Pathways team members attended.
 - Emily Halcon noted that it was interesting — Camden program in New Jersey was great to hear about, especially since they are a city running a program like us. Support Team noted that it is required for pilots to participate but we are approaching in a strategic way.
 - Conversation around the Learning Collaborative transitioned to Health Homes, which goes live July 1, 2019. The best-case scenario is to partner with County to align programs but City does not have capacity to support plans.
- **Info Item:** Update on Full Launch provider orientations
 - Full Launch Orientation was held with all service providers except for WellSpace who had an all-day training. First time all direct service staff was in the same room together. Goal was to socialize where we are going and get into the direct service basics. It was a good way to set the “team” and discuss post-Early Engagement workflows. Discussed the electronic platform for the Shared Care Plan and service tracking. Dovetails into our ability to track utilization and see how people are connected to services. Repeat of orientation is in preparation as executed contracts started last week and hiring has commenced. But we will also have direct conversations around

what is being done in pathways and new roles. Transitioning from consultant driving everything to building capacity in-house.

- **Info Item:** Additional 2018 service contracting needs and timing
 - We have a handful of organizations interested in the second round of contracts that should be flagged:
 - Turning Point — have not heard back since sending them rates
 - LSS wants to do housing services — ready to move forward
 - VOA is interested in serving ReSTART enrollees
 - Sacramento Covered contract may need to be adjusted
- **Info Item:** Steering Committee Consumer Representative selected
 - Michelle AlaChapplle is our new Consumer Representative. She was selected based on lived experience and her initiative. Self-nominated and is very committed to speaking up. Will be attending Steering Committee meetings starting 5/3/18.
- **Info Item:** Recent Pathways media activity
 - Support Team provided a brief update on recent Pathways news stories.

City Updates

- **Info Item:** Winter Triage Shelter status
 - Currently scheduled to close May 31st. Working with VOA to get remaining residents enrolled in Pathways.
 - 135 housed as of Monday and all but 50 had another housing options. Remaining 50 are being screened for Pathways right now.
- **Info Item:** Update on program and data coordination with County
 - We have a regular meeting and last week made good progress. Negotiating two DSAs.
 - County clinic has a special certification to serve the homeless and could potentially be a Hub. Sacramento Covered has been doing warm hand offs at the clinic.