

A background image showing a pair of hands holding a small white pill. The image is slightly blurred and has a soft, warm tone. The hands are positioned in the center, with the pill held between the fingers.

pathways to
HEALTH + HOME

Steering Committee Meeting

January 4, 2018

2k by
2020+

Agenda

- Welcome & Introductions
- Program Updates
- Partner Spotlight: VOA– Northern CA and Northern Nevada
- Data Sharing Relationships and Agreements
- Program Goals for 2018
- At-Risk of Homelessness Workgroup
- Wrap-Up and Upcoming Dates

Welcome and Introductions

NOTE: Please state your name before asking a question or offering a comment throughout the meeting. This will help those on the phone track the conversation.

Program Updates

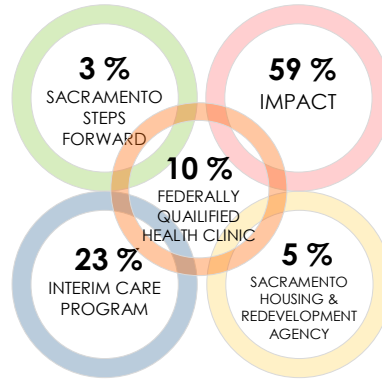
EARLY ENGAGEMENT PHASE

NOVEMBER 1, 2017 - DECEMBER 31, 2017

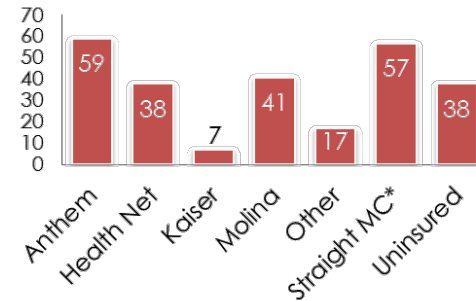
SERVICES PROVIDED FOR ALL
OUT OF **1,328** SERVICES
25% HOUSING COORDINATION
31% HEALTH CARE COORDINATION
44% PROGRAM READINESS COORDINATION



REFERRAL SOURCE



HEALTH PLAN ASSIGNMENT



* Aid Codes M1, 60 and 6H

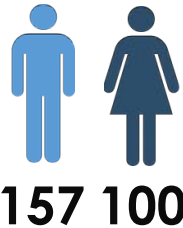


257 ENROLLED INTO PATHWAYS; **1,185** TOUCHES

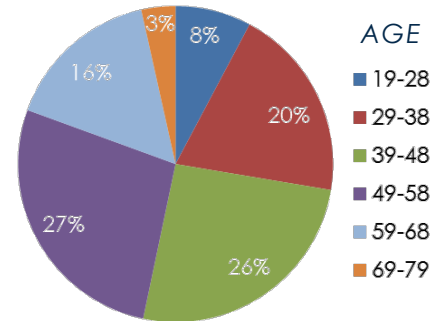
GEOGRAPHIC REACH

REGION	# OF CLIENTS
North	238
East	5
South	12
West	2
TOTAL	257

GENDER



AGE



CLINIC ASSIGNMENT FOR PATHWAYS CLIENTS WITH GEOGRAPHIC MANAGED CARE

November 1, 2017 – December 31, 2017 (total = 143)

Clinic Assignment for GMC	#
Employee Health Systems/All Med Group	4
CARES	6
Chapa-De Indian Health	1
Nivano/NorCal Physicians	1
Elica	12
HALO	10
Hills Physicians	6
Live Well Medical Center	1

Clinic Assignment for GMC	#
Manzanita Medical Clinic	2
Molina	10
Peach Tree	2
Primary Care Clinic	10
Sacramento Family Med. Center	5
SNAHC	8
WellSpace Health	21
Clinic Unknown	44

RFQ Update

RFQ January Deadlines

- Jan 5: Deadline for responses to be submitted through PlanetBids
- Jan 8 – 11: Review and scoring by Selection Panel comprised of City staff, select Support Team leads, and independent panelists
- Jan 12: Interviews
- Jan 16-17: Highest scoring applicants reviewed and approved by Executive Committee
- Jan 19: Release of announcement subject to appeals, readiness review and contracting discussions begin

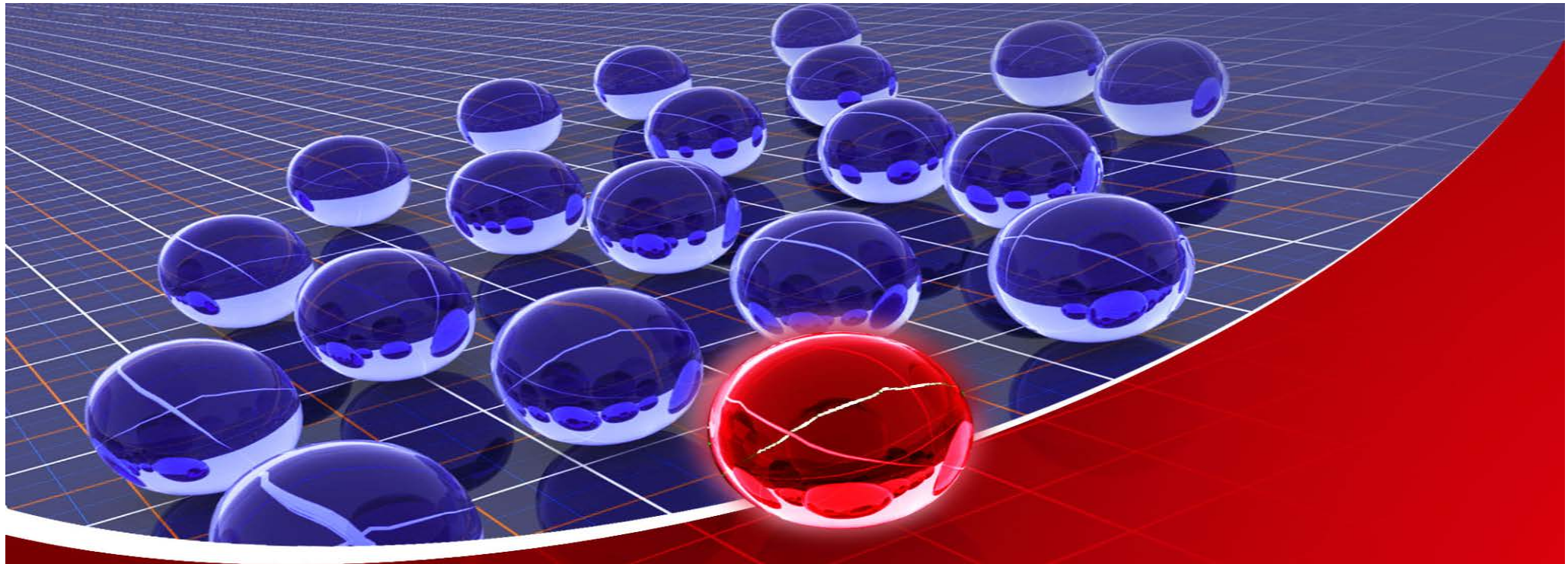
RFQ 2018 Timeline

Date	Pathways – RFQ Timeline
01.05.18	Due Date for Responses To RFQ
01.12.18	Selection Panel (Potential Interviews)
01.17.18	Executive Committee Approval of Pathways Provider Entities
01.19.18	Announcement of Pathways Provider Entities (Contingent on Council Approval)
01.26.18	Appeal Deadline
02.23.18	Finish Readiness Review & Contract Scopes for Pathways Provider Entities
03.01.18	Signed Contracts Due From Pathways Provider Entities
03.20.18	Contracts Approved by Council (Tentative)
04.02.18	Launch Pathways Provider Entities

Update on Incentive Agreements

- **If you have not submitted your signed incentive agreement, please do so as soon as possible**
- Incentive Status Reports coming soon — please review and submit your completed report by Jan 18th
- You will receive a final Incentive Status Report on January 29th
- Incentive Agreement invoices are due to the City by February 12th

Partner Spotlight: Volunteers of America – Northern CA & Northern NV



Volunteers of America
Northern California Northern Nevada



VOLUNTEERS OF AMERICA'S MISSION

Our services are designed to instill hope; increase self-worth and facilitate independence. We strive for the greatest social impact by changing individual lives through quality housing, employment, and related support services.



Five Lines of Business

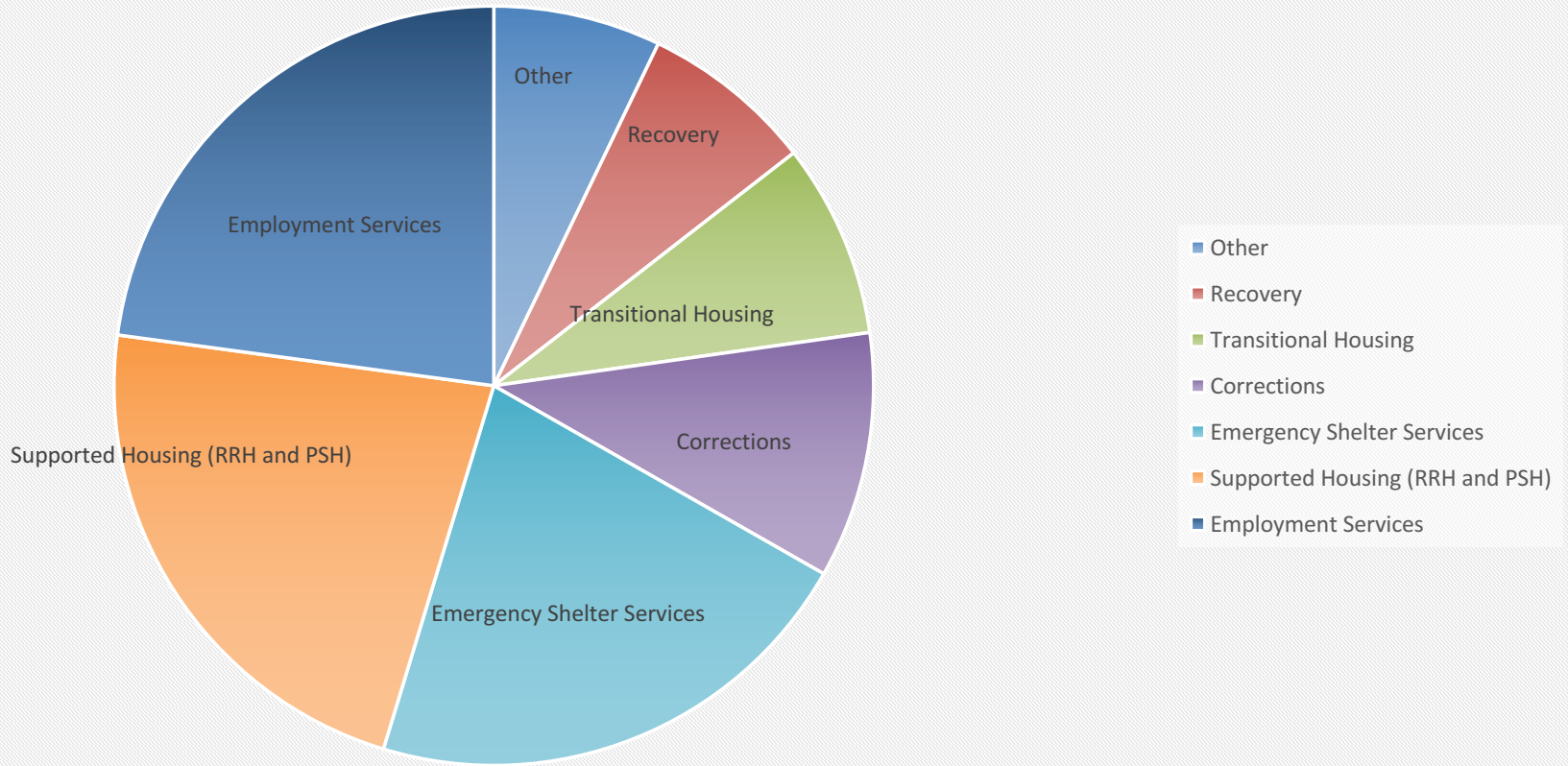
- Crisis Response Services
- Housing Assistance and Placement
- Employment and Rehabilitation
- Corrections/Reentry Services
- Affordable Housing

Through these services, VOA served 17,241 individuals last year

– Almost 14,000 were homeless



Service	Volunteers of America Program Funding	%
Other	\$2,305,831	7.13%
Recovery	\$2,377,434	7.36%
Transitional Housing	\$2,671,874	8.27%
Corrections	\$3,390,767	10.49%
Emergency Shelter Services	\$6,932,442	21.45%
Supported Housing (RRH and PSH)	\$7,253,831	22.44%
Employment Services	\$7,389,092	22.86%
TOTAL	\$32,321,270	100%





Crisis Response Services

Crisis Response programs provide services to people in immediate crisis through emergency shelter, assessment, case management, and connection to other resources which ready them for employment and/or housing



Housing Assistance and Placement Services

- Housing location, placement, support, stabilization, and rental assistance for those who are literally homeless
- Permanent supportive housing for those who need ongoing support and assistance to remain stably housed



Employment and Rehabilitative Services

Employment Services offer employment assessment and readiness, training, support, placement, coaching and retention services to individuals. Some programs also offer paid on the job training.

Rehabilitative Services assist higher barrier individuals and families in addressing behavioral health issues BEFORE connecting them with educational, employment, and housing services necessary to assure long term self-sufficiency



Affordable Housing for Seniors and Families

Affordable housing with service coordination and wellness nurses for lower income elderly, disabled individuals, and families.





Winter Triage Shelter

OPEN DECEMBER 8, 2017 – MARCH 31, 2018



Winter Triage Shelter

- Capacity for 200 Guests
- First Large Scale Low Barrier Shelter in Sacramento
 - Pets ok
 - Partners ok
 - Possessions ok
 - Wheelchairs ok
 - No sobriety requirements
- Entry via PathwaysH+H Street Team and Impact Team



DECEMBER 8, 2017 – JANUARY 2, 2018

135 GUESTS ENTERED

77 Male

58 Female

53 Pets

Ages 18-25 Total 4

Ages 26-40 Total 30

Ages 41-55 Total 49

Ages 56-61 Total 40

Ages 62-up Total 12



Pathways Eligible

- Pathways Care Coordination
- SSHH for Housing Options

Not Pathways Eligible

- Care Coordination through VOA Team
- Housing through VOA – RRH, PSH, CoC options



WINTER TRIAGE SHELTER SERVICES

THREE MEALS AND SNACKS DAILY



WEEKLY LAUNDRY SERVICE



ELICA HEALTH and WELLSPACE FOR IMMEDIATE MEDICAL SERVICES



ANIMAL CARE VIA FRONT STREET SHELTER



VETERNARIAN SERVICES VIA PRIVATE VET



TRANSPORTATION SERVICES VIA BUS PASS OR UBER

Data Sharing Relationships and Agreements

The Importance of Data

Sharing data supports program success by:

- Facilitating referrals into the program
- Meeting state reporting requirements needed for payment
- Enabling expected care coordination across organizations to improve the delivery of services and outcomes
- Reducing duplication of services and service fragmentation
- Informing PDSAs



Agreement Objectives

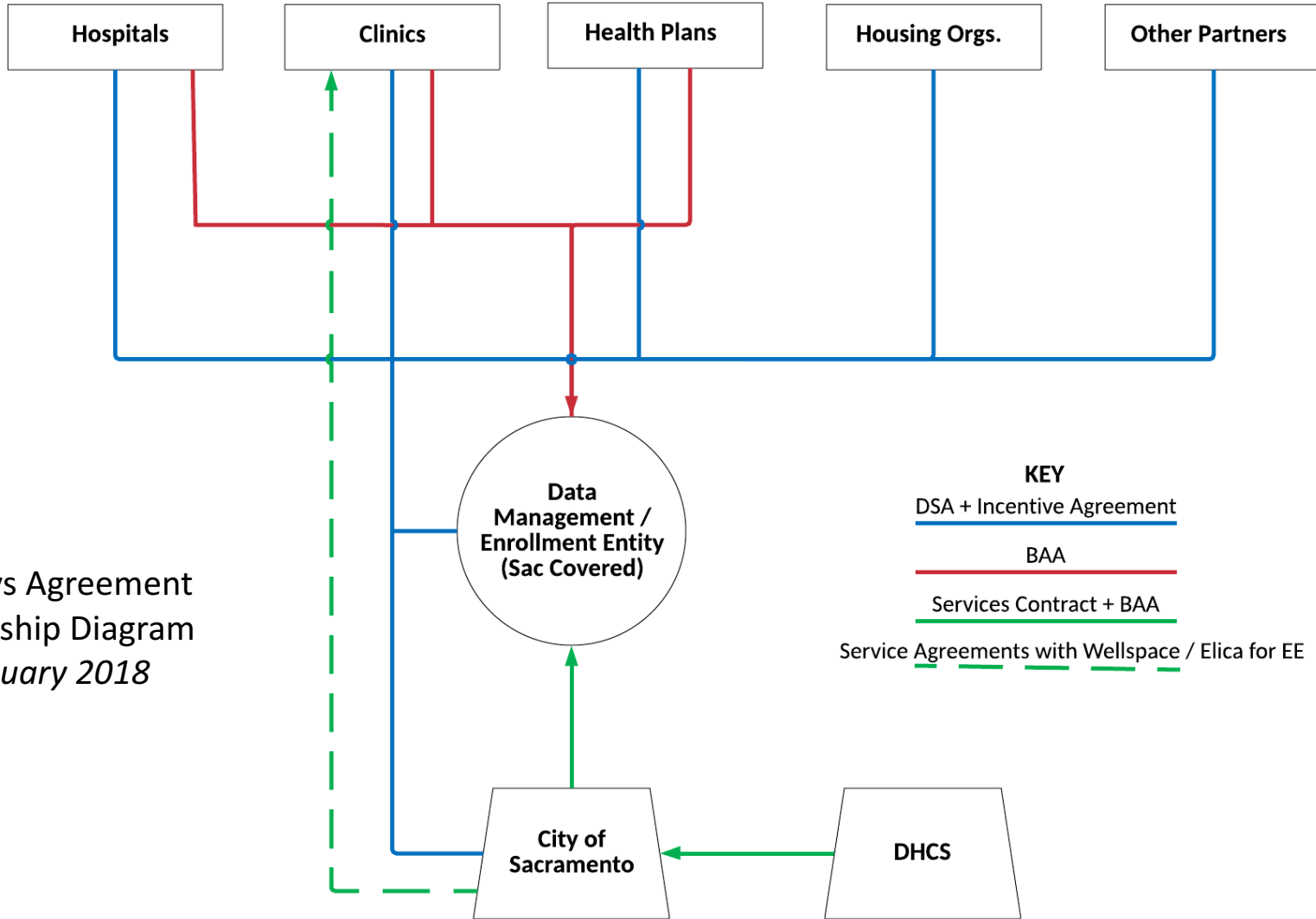
Implement a set of Agreements that:

- Enables appropriate data sharing between Pathways Partners to coordinate care for Pathways Clients
- Protects Pathways Clients' data
- Builds on existing relationships
- Addresses the City's need for an external Data Management Entity
- Provides a foundation for data governance for Pathways
- Creates a sustainable and extensible trust framework

Pathways Agreements

Agreement	Parties	Purpose	Short-Term Need
Incentive Agreement	City / Pathways Partners	Incentivizes Partner participation in Pathways	Executed Jan 2018 for 2017 payments
Data Sharing Agreement (DSA)	City / Pathways Partners	- Defines purpose and scope of data sharing between Pathways Partners and with the City - States responsibilities in compliance with applicable law	For reporting in early February from health plans and hospitals
Business Associate Agreements (BAAs)	Covered Entities and Business Associates	Defines responsibilities of Business Associates under HIPAA for handling of protected information (PI) from Covered Entities	For Sac Covered to share list of enrollees with Partners; may enable Partner reporting if DSA not executed in time
Service Agreements	City / Pathways service providers	- Defines SOW and budget for Pathways service providers - Sole source and in response to RFQ	Contract for Sac Covered to be Data Management Entity in 2018 executed in Dec 2017
Consent Form	Pathways Clients	- Grants approval for data sharing specific to the Pathways program	Small but important changes based on input; reaching out to stakeholders to explore convergence with County universal consent form by 4/2/18

V1.6 - 01.02.18 - JLM



Pathways Agreement
Relationship Diagram
January 2018

Sac Covered Privacy and Security Assessment

- Review Sac Covered privacy and security practices, identify any gaps relative to Pathways requirements, and recommend remediations
- Assessment Areas
 - Secure Data Transmission
 - Entity Analysis and Assessment (IT systems, data flows, workflows)
 - Privacy Assessment and Gap Analysis

Data Sharing Agreement Timeline

- December 7, 2017: Release of DSA
- January 8, 2018: Due date for input on the DSA
- January 17, 2018: Release of final DSA
- January 31, 2018: Due date to execute DSA
- City Council Approval: Early February
- Partner submission of baseline data: Early February

Request for BAA

- Most partners received a request to send their standard BAA to Joil Xiong, COO, Sacramento Covered, jxiong@sacramentocovered.org, and copy margaux@transformhc.com
- Goal is to have Sacramento Covered and each partner organization execute your BAA by January 15th
- This will enable them to provide you with a list of Pathways enrollees at that time so that you can prepare your baseline data for reporting

Baseline Reporting Timeline

Timeline if Health Plans and Hospitals Can Accept Roster of WPC Enrollees from Sac Cov by Jan. 15, 2017

Metric Name	Data Source	Proposed Process	Data Source	Proposed Process
Ambulatory Care - Reduce ER Visit (HEDIS)	Health Plans	<ul style="list-style-type: none"> Jan. 15: Sac Covered sends Pathways enrollee list and reporting template to health plans By Jan. 17: Health plans crosscheck list against 2016 membership, determine if have 2016 hospital data on them, & notify Sac Covered Jan. 17-Feb. 7: Health plans enter 2016 data into template By Feb. 8: Health plans send template securely to Sac Covered 	Hospitals	<ul style="list-style-type: none"> By Jan. 19: Sac Covered sends hospitals list of Pathways enrollees for whom health plans have none or incomplete 2016 hospital data By Jan. 23: Hospitals determine if these enrollees utilized their services in 2016 and informs Sac Covered Jan. 19-Feb. 7: Hospitals enter 2016 data into template By Feb. 8: Hospitals send template securely to Sac Covered
Reduce Inpatient Utilization - General Hospital/Acute Care (HEDIS)				
Health Outcomes: 30 Day All Cause Readmission (modified HEDIS)				

Program Goals for 2018

Early Engagement vs Full Launch

Program Area	Early Engagement	Full Launch
Partner Engagement	Launch committees	Active engagement in committees
Enrollment	250 enrollees through 12/31/17	1,000 enrollees
Provision of Services	Initiate services; develop and refine protocols for full launch	Expand services using a “health home” approach
Quality Improvement	Test and learn from protocols, tools, and approaches initiated in the field, begin PDSAs	Continue PDSAs and launch Learning Collaborative
Data-Sharing	Initiate data-sharing processes	Partners share data; Care Management Platform launched by end of the year
Enrollee Outcomes	Establish baseline data on enrollees <ul style="list-style-type: none"> • Hospitalizations • Behavioral Health utilization • Housing 	At a minimum, maintain baseline outcomes

At-Risk of Homelessness Workgroup

Objectives & Next Steps

- Thought partner around developing definitions on “At-Risk of Homelessness”
- Develop strawman for the identification process and service delivery approach
- Workgroup will be formed in the coming weeks and will meet at least once
- Workgroup will report out to appropriate committees and finalize the approach by end of February
- Pathways Support Team will work with Early Engagement partners to implement in March

Upcoming Dates

Upcoming Dates

- First Thursdays: Executive Committee Meets
- First Thursdays: Steering Committee Meets (1:00-2:30 at Sacramento City Hall, Room #1119)
- Third Thursdays: Service Delivery and IT Committees Meet
 - 1:00-2:30 at Sacramento City Hall (SD in 1119, IT in 5110)
 - ***January 18th will be a combined meeting***
 - ***February 15th meeting is cancelled***

Key Deadlines

- January 31: Q4 Enrollment and Utilization Data Due to DHCS
- March 1: Baseline Enrollment Data Due (Jan 1-Dec 31, 2016)
- April 2: PY2 Annual Report Due (Jan 1-Dec 31, 2017)
- April 30: Q1 Enrollment and Utilization Data Due (Jan 1-Mar 31, 2018)