

## Executive Committee Notes

**Date:** April 5, 2018  
**Time:** 10:00am - 11:00am  
**Location:** City Hall, Room 5214

### Committee Members in Attendance

- Emily Halcon, Homeless Services Coordinator, City of Sacramento
- Leyne Milstein, Director of Finance, City of Sacramento
- Chad Augustin, Deputy Chief, Sacramento Fire Department
- Michael Bray, Deputy Chief, Sacramento Fire Department

### Support Team in Attendance

- Lisa Chan Sawin, Project Lead
- Karen Linkins, Service Delivery Team Lead
- Mark Elson, IT Team Lead
- Jean-Paul Buchannan, Communications Team Lead
- Steve Soto, Operations Team
- John Freeman, Project Manager
- Margaux McFetridge, Communications Manager

### Committee Business

- **Action Item:** Approve 3/1 meeting minutes
  - Committee approved minutes

### Program Updates

#### Early Engagement

- **Info Item:** Sac Covered dashboard numbers
  - Dashboard now includes housing disposition of enrollees
  - Pathways is on track with the touches and services
  - Continue to see enrollees with Fee-for-Service (FFS) Medi-Cal, but about 30 enrollees have switched from FFS to Managed Care Plans (MCPs). This might be a systemic issue — it is not uncommon across the pilots. Sacramento County is a

Geographic Managed Care (GMC) County, so everyone in Medi-Cal should be in a MCP. This is important because there is a need to manage this population's care.

- Committee members asked whether this problematic, from the state's perspective, and also inquired whether this number is high because the program has targeted long-term campers.
- Support Team replied that the trend is likely due to churn in the system. County determines Medi-Cal eligibility, Maximus assigns the plan. There is an expectation that they are supposed to convert individuals from FFS to Managed Care.
- Dashboard is going to change with Full Launch — moving forward the dashboard will also reflect the work of the hubs, which are managing panels for 125 individuals and doing Share Care Plans. This will encourage Hubs to measure their progress against each other to improve outcomes.
- Emily Halcon asked about Dignity referrals, which were not reflected on the dashboard. Karen Linkins noted that there are about 10 so far. Emily noted that the program is making inroads with the hospitals and we'll need to track hospital referrals and the outcomes of those referrals. That needs to happen for the plans as well.
- **Info Item:** Referral rollout update
  - 10 Dignity referrals from both ER and inpatient. Inpatient referral process is going well, but the ER turnaround time for CHW is tight. The hospital wanted a CHW stationed at the ER, but that isn't feasible.
  - Support Team is in discussions with UCD and Sutter about implementing the referral process.
  - Sacramento Fire referrals have moved slowly, since the list is old — only one referral translated to an enrollee. Fire has a new IT vendor and their analysis was helpful. Ultimately the program needs to be able to track the ROI on reduction of transports.
  - Pathways is receiving referrals from Molina through their Complex Case Management (CCM) program and there is a good level of coordination there. Support Team will use that as roadmap and take that to the other plans to show how to do it. The fact that this is moving forward with Molina makes a case for the other plans to move on this. Also, aligning with Molina's CCM program helps not duplicate services and can more quickly stabilize enrollees to them move through Pathways.
- **Info Item:** 3/15 Service Delivery and IT Committee meeting highlights
  - Karen Linkins provided an overview of the previous Service Delivery Committee meeting, noting that the team is socializing the model among partners. There are great services in the community, but this model requires organizations to work better together. Pathways is leveraging organization's expertise. Talked about

existing training programs. This approach leverages what is available in Sacramento. Training approach includes pooling resources and making sure people are training the same way. Trying to create program fidelity and recognize that there are varying levels of sophistication among partners. Many organizations submitted proposals to do similar things — Pathways seeks a more efficient use of resources – so multiple organizations do not case manage the same client Pathways can help them use resources more efficiently.

- Mark Elson shared highlights from the IT Committee meeting. The team laid out the Shared Care Plan that is being co-developed with the Service Delivery Team and Sacramento Covered and requirements for folks to access and use it.

### IT Approach

- **Action Item:** Discuss and decide approach to Sacramento Covered Data Sharing Agreement (DSA)
  - Mark Elson provided some background and context for the Committee to better understand Sacramento Covered's concerns with the DSA language.
  - Discussion on the development of the DSA language and contractual issues.
  - Discussion on fiscal, legal, and processes implications. Deliberation on City Attorney's stance.
  - Emily Halcon moved to revise the DSA language per the Support Team's recommendation. Leyne Milstein seconded the motion, and the Committee approved.
- **Action Item:** Discuss and decide approach to data sharing with County
  - Mark Elson provided background on the desire to work with the County to obtain data.
  - Discussion on any contractual and legal implications. Deliberation on City Attorney's stance.
  - Leyne Milstein moved to move forward with the Support Team's recommendation, Emily seconded the motion. Committee approved.
- **Action Item:** Discuss and decide approach United DSA and Incentive Agreement for 2017
  - Support Team reported on discussions and negotiations with United. Discussion on legal and programmatic implications.
  - Leyne Milstein moved to proceed with the above plan of action and Emily Halcon seconded the motion. The Committee approved.

### Full Launch

- **Info Item:** Full Launch rollout — goals and tools

- High-level goals and metrics for the program - 1,000 enrollees, 10,279 outreach touches, 5,400 PMPMs for Housing, Higher Intensity Case Management, Lower Intensity Case Management
- Provider orientation on April 19<sup>th</sup>, updated program manual, and online toolkits for providers

### City Updates

- IGT agreements signed by Sutter and Dignity, UCD Health agreement is going before Council on 4/19
- Kaiser grant check for \$1 million coming tomorrow
- IGT is sent to the state May 7